

# North Country Council of Social Agencies



*Creating Supportive Communities Since 1944*

PO Box 6056, Watertown, New York 13601

Website: [www.nccsa.com](http://www.nccsa.com)

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## Annual Report 2016-2017

## **Statement of Purpose**

The purpose of the North Country Council of Social Agencies is to provide supportive community forums through relevant educational programming, engaging publications, and networking opportunities, thereby strengthening collaboration and mission adherence among community service organizations.

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# North Country Council of Social Agencies

## Board of Directors May 2016 - May 2017

### Executive Committee      Term Expiring 5/2017

<b>*Co Presidents:</b>	<b>Joanna Loomis</b> <b>Anne Garno</b>	<b>Watertown Urban Mission</b> <b>North Country Prenatal/Perinatal Council</b>
<b>*Vice President</b>	<b>Sherry Wilson</b>	<b>Jefferson Rehabilitation Center</b>
<b>*Secretary:</b>	<b>Marie Ambrose</b>	<b>Community Action Planning Council</b>
<b>*Treasurer:</b>	<b>Tina Robbins</b>	<b>Jefferson County Department of Social Services</b>
<b>*Past President:</b>	<b>Holly White Armstrong</b>	<b>Retired HUS Jefferson Community College</b>

### Terms Expiring      5/2019

<b>Tracy L. Robertson</b>	<b>Neighbors of Watertown</b>
<b>Trisha Howell</b>	<b>Jefferson Community College HUS</b>
<b>Heather Lupia</b>	<b>Fort Drum Regional Health Planning Organization</b>
<b>Liz Stevens</b>	<b>CREDO Community Center</b>

### Terms Expiring      5/2018

<b>Lynn Brown</b>	<b>WPBS-DT</b>
<b>Kathy Connor</b>	<b>Northern Regional Center for Independent Living</b>
<b>Jane Gendron</b>	<b>American Red Cross</b>
<b>Sam Purington</b>	<b>Volunteer Transportation Center</b>

### Terms Expiring      5/2017

<b>Ian Grant</b>	<b>Fort Drum Regional Health Planning Organization</b>
<b>Jennifer Huttemann-Kall</b>	<b>Resolution Center of Jefferson &amp; Lewis Counties</b>
<b>Michelle Monnat</b>	<b>Children's Home of Jefferson County</b>
<b>Pat Fralick</b>	<b>Lewis County Community Services</b>

## Past Presidents

“Only a life lived for others is a life worthwhile.”

- Albert Einstein

1944 Ruth Child	1986 Ronald Ein / Janet Hoffman
1946 William Nagel	1987 Ronald Ein / Gordon Jeffery II
1956 Elizabeth Brown	1988 Ellen Moran / Jackie Nichols
1957 Marvin Fairbanks	1989 Ellen Moran / Anne Boulter
1958 Marvin Fairbanks	1990 Anne Boulter / Susan Ambrose
1959 Reverend Herbert S. Schroeder	1991 Ruth Ellen Blodgett
1960 J. Roblin Dulmage	1992 Ruth Ellen Blodgett
1961 J. Roblin Dulmage	1993 Jerry Moore
1962 Emerson Laughland	1994 Carol West / Camie Baker
1963 Charles Reynolds	1995 Carol West / Camie Baker
1964 Joseph Landauer	1996 Camie Baker / Daniel Stern
1966 Ruth Hardman	1997 Camie Baker / Doug Marlow
1967 Brendon Richards	1998 Doug Marlow / JoAnn Dager
1968 Brendon Richards	1999 JoAnn Dager / Doug Marlow
1969 Brendon Richards	2000 Maureen Cean
1970 Nelson Sholette	2001 Maureen Cean
1971 Nelson Sholette	2002 Maureen Cean / Karen Richmond
1972 Charles Reynolds	2003 Anne Gifford / Donna Repaty
1973 Robert Boyer	2004 Donna Repaty
1974 Robert Boyer	2005 Linya Bell
1975 Richard Charles	2006 Linya Bell
1976 Leland Bassett	2007 Linya Bell
1977 William Nagel	2008 Linya Bell
1980 David Wilson	2009 Jane Gendron
1981 James Tryon	2010 Jane Gendron
1982 James Tryon	2011 Holly W. Armstrong/ Tracy L. Robertson
1983 Janice Charles / Pamela Caswell	2012 Holly W. Armstrong /Tracy L. Robertson
1984 Janice Charles / Pamela Caswell	2013 Holly Armstrong / Anita Seefried-Brown
1985 Janice Charles / Pamela Caswell	2014 Holly Armstrong / Anita Seefried-Brown
	2015 Anne Garno / Joanna Loomis
	2016 Anne Garno / Joanna Loomis

# Co-Presidents' Report

We, the Co-Presidents, wish to express our gratitude to the Board committee chairs and committee members for another successful program year and for helping the Council work to achieve its mission. We hope you find this report informative, as it reflects on the work that has been done in the past year. We also hope this report serves to motivate and guide the board during its work in the 2017-2018 year. While we have accomplished much, we have many tasks at hand!

A few highlights of the past year's accomplishments include:

- ❖ Continuing to seek and recruit talented and diverse board members to volunteer their valuable time to both strengthen the board and complete its mission.
- ❖ Sending out the 2017 Membership Connection drive.
- ❖ Increasing the number of educational programs offered during the year.
- ❖ Moving the program location to the Hilton Garden Inn.

During the upcoming 2017-2018 year, our goals remain strengthening and organizing committee participation, so that the bulk of our board's work takes place on the committee level; revitalizing the board's and community's interest and stake in the work being done by the NCCSA; improving the entire program experience (from the RSVP process to the line up of programs and speakers, to monitoring our members' satisfaction with the programs); and finally, to focus on recruiting as well as retaining quality board members.

With warmest regards,

Joanna J. Loomis and Anne M. Gamo  
Co-Presidents

# Finance Committee Report

## **MEMBERS:**

Tina Robbins, *Chair*

Sam Purington

Lloyd Hurlbut

Anne Garno, *Ex-officio*

Joanna Loomis, *Ex-officio*

## **DUTIES:**

- ❖ Develop monthly financial statements.
- ❖ Collect breakfast/program fees and make the necessary payments.
- ❖ Collect the membership dues and forward membership forms to the membership committee.
- ❖ Prepare packet to be audited.
- ❖ Submit forms to the IRS.

## **ACTIVITIES COMPLETED:**

- ❖ Maintained online bank account access.
- ❖ Monitored purchases made with NCCSA's debit cards.
- ❖ Collected payment for monthly breakfast/program attendees and reconciled the numbers with the Hilton Garden Inn staff for accurate payment.
- ❖ Reconciled checking and savings accounts monthly.

## **PLANS FOR 2017-2018:**

- ❖ Investigate the possibility of retaining financial records in electronic files vs. paper files.
- ❖ Work with membership and marketing committees to continue to improve the online reservation and membership payment system on the Website.

# 2016 Treasurer's Report

## January 1, 2016 – December 31, 2016

Beginning Balance – Checking Jan. 1, 2016	\$5,137.71
Beginning Balance – Petty Cash January 1, 2016	\$100.00
Beginning Balance – Savings January 1, 2016	<u>\$2,333.89</u>
<b>TOTAL BEGINNING BALANCE</b>	<b>\$7,571.60</b>

### INCOME

Educational Programming	\$3,506.20
Donations – Scholarship Fund	\$317.00
Membership	\$2,780.00
Interest Income	<u>\$6.94</u>
<b>TOTAL INCOME</b>	<b>\$6,610.14</b>

### DISBURSEMENTS

Educational Programming	\$3,813.38
Marketing	\$376.00
Website Management	\$190.00
Postal	\$161.95
Supplies	\$16.02
Printing/Copy	\$88.00
Membership – Greater Watertown Chamber of Commerce	\$180.00
Northern New York Community Foundation – Scholarship Fund	<u>\$317.00</u>
<b>TOTAL DISBURSEMENTS</b>	<b>\$5,142.35</b>

Ending Balance – Checking December 31, 2016	\$6,598.56
Ending Balance – Petty Cash December 31, 2016	\$100.00
Ending Balance – Savings December 31, 2016	<u>\$2,340.83</u>
<b>TOTAL ENDING BALANCE</b>	<b>\$9,039.39</b>

Respectfully Submitted,

**Tina Robbins**

Treasurer



# Community Priorities Committee (CPC) Report

## MEMBERS:

*Co-Chairs:* Jane Gendron and Tracy L. Robertson  
Pat Fralick  
Heather Lupia  
Sherry Wilson  
Anne Garno, *Ex-Officio*  
Joanna Loomis, *Ex-Officio*

## DUTIES:

The purpose of the NCCSA Community Priorities Committee is to identify and advocate for the unmet critical human needs of residents in the North Country through networking, collaboration, and cooperation with non-profit, for-profit, and faith-based institutions in order to improve the quality of life for families and our communities.

- ❖ Organize monthly or bi-monthly meetings (as appropriate).
- ❖ Maintain a database/email group of agency members of the committee.
- ❖ Set a basic agenda for each meeting, including introductions, speakers or presentations (as appropriate), pressing issues or concerns from agencies, recommendations to the NCCSA board, and next meeting information.
- ❖ Present the CPC meeting minutes or recap to the NCCSA board.
- ❖ Strategize on how the CPC and NCCSA board should work to best identify and meet community needs.

## ACTIVITIES COMPLETED 2016-2017:

- ❖ Wrapped up re-visiting the top 10 unmet community needs identified in the NCCSA 2013 Survey, and identified the next target area for action (building a COAD-see below).
  - ❖ June 2016: Building Job Skills and Finding Employment
  - ❖ November 2016: Discussion of next topics
  - ❖ February 2017: Presentation from NCPPC on new grant and programs
  - ❖ March 2017: Planning next steps for the COAD (Community Organizations Active in Disaster) sub-group
  - ❖ April 2017: First COAD meeting
- ❖ Maintained strong attendance and participation at each meeting.

### **LIST OF TOP 10 UNMET NEEDS IDENTIFIED BY 2013 SURVEY:**

1. Access mental health services.
2. Find primary care providers who accept Medicaid/Medicare.
3. Access health care needs without insurance.
4. Pay for prescriptions/co-pays/deductibles.
5. Have a County-wide emergency plan.
6. Have transportation to work.
7. Build job skills and find employment.
8. Find affordable and accessible housing.
9. Access community resource information.
10. Be able to pay rent.

### **PLANS FOR 2017-2018:**

- ❖ Continue to hold informative, engaging meetings and continue to grow attendance at each meeting.
- ❖ Build and maintain an email list for the committee.
- ❖ Serve as a clearinghouse for information on identified community needs.
- ❖ Facilitate the identification of additional or emerging community needs.
- ❖ Generate and advocate for solutions to the unmet needs.
- ❖ Focus in particular on the formation and development of the COAD.

# Marketing Committee Report

## MEMBERS:

Tracy L. Robertson, Chair  
Lynn Brown  
Ian Grant  
Trisha Howell  
Anne Garno, *Ex-officio*  
Joanna Loomis, *Ex-officio*  
(Mark Holberg, Webmaster)

## DUTIES:

- ❖ Publicize monthly program flier on Constant Contact, Facebook, and Website.
- ❖ Submit calendar items and press releases to media to publicize NCCSA events.
- ❖ Provide on-going and up-to-date support to the website and Facebook page.
- ❖ Monitor the agency's e-mail ([info@nccsa.com](mailto:info@nccsa.com)).
- ❖ Update Constant Contact mailing list.
- ❖ Inform the public about NCCSA: its history, purpose, and event.
- ❖ Assist the Membership Committee with the Annual Campaign.
- ❖ Inform and promote programs and services of other member agencies.

## ACTIVITIES COMPLETED:

- ❖ Managed a Facebook page where Council members and interested community members can access and post news and events affecting our agencies.
- ❖ Updated website with scholarship information, program information, etc.
- ❖ Reviewed Constant Contact emails: remove outdated/inactive emails, add new emails, etc.
- ❖ Promoted the NCCSA scholarship.

## PLANS FOR 2017-2018:

- ❖ Continue Facebook and website improvements/enhancements.
- ❖ Continue to improve email lists on Constant Contact.
- ❖ Investigate new avenues for advertising (free and paid).
- ❖ Investigate allowing members to upload short (60 sec) videos to the website to promote their services.
- ❖ Enhance our public relations by sending press releases in response to community events, needs, crises.

# **Marketing Sub-Committee: Scholarship Ad Hoc Committee Report**

## **MEMBERS:**

Tracy L. Robertson, Chair  
Jennifer Huttemann-Kall  
Lynn Brown  
Anne Garno, *Ex-officio*  
Joanna Loomis, *Ex-officio*

## **DUTIES:**

- ❖ Disseminate and market the Caswell-Morgan Human Services Scholarship of the NCCSA to increase awareness of it and garner donations to it
- ❖ Maximize donations to the scholarship fund

## **ACTIVITIES COMPLETED:**

- ❖ Awarded the Scholarship to a recipient, Kathy Church, and publicly recognized her at the NCCSA's August 2016 program. We truly appreciate our collaboration with NNY Community Foundation in offering this scholarship.

## **PLANS FOR 2017–2018:**

- ❖ Dissolve and turn scholarship-related activities back to the main marketing committee.

# Membership Committee Report

## MEMBERS:

Michelle Monnat, *Chair*  
Marie Ambrose  
Tracy L. Robertson  
Sherry Wilson  
Anne Garno, *Ex-officio*  
Joanna Loomis, *Ex-officio*

## DUTIES:

- ❖ Track monthly and annual membership numbers to monitor new and returning members.
- ❖ Report monthly membership statistics to the Board and the Program Committee (for program payment purposes).
- ❖ Increase and revise membership database.
- ❖ Spearhead the membership campaign, “Annual Network Connection.”
  - ✓ Prepare letter to remind agencies to join or renew.
  - ✓ Identify potential new members and add to mailing.
  - ✓ Include membership application form.

## ACTIVITIES COMPLETED:

- ❖ Continued the campaign approach “Annual Network Connection.”
- ❖ Reached out online to nearly 750 through Constant Contact e-mail and to nearly 200 through the U.S. mail.
- ❖ Worked with the Finance Committee to gather received membership forms and compile list of paid memberships (including which level they enroll in)

## PLANS FOR 2017–2018:

- ❖ Strategize how to connect with more agencies/organizations/businesses and obtain feedback to improve the organization.
- ❖ Analyze the membership attendees and ascertain trends to establish steps to attract and increase more diverse attendees.
- ❖ Attract new members by emphasizing the message that the value of joining NCCSA outweighs the time and the cost required
- ❖ Develop and disseminate the annual membership campaign materials in by November 1.

## Total Annual Memberships

2015 - 46  
2014 - 57  
2013 - 37  
2012 - 42  
2011 - 48  
2010 - 51  
2009 - 48  
2008 - 35  
2007 - 39

# Nominating Committee Report

## COMMITTEE:

Holly White Armstrong	CoChair
Kathy Connor	CoChair
Lynn Brown	
Joanna Loomis	Ex-Officio
Anne Garno	Ex-Officio

## DUTIES:

- ❖ Recruit diverse individuals to balance the Board talents and responsibilities.
- ❖ Assess Board member skills and consider what is needed to be more effective based on goals.
- ❖ Assess term limits and length of service of current members; determine number of vacancies.
- ❖ Assess current Board members' availability and interest in a 3-year membership renewal and/or interest in serving on the Executive Committee for a 1-year term.
- ❖ Contact each prospective candidate with Board membership request and explain duties of being on a working board.
- ❖ Notify the Board of the proposed candidates at least one week before the April meeting, and include a short biography, photo and reason for wanting to serve on the board from each prospective candidate.
- ❖ Have the Board elect the necessary candidates to fill the vacancies.
- ❖ Present the proposed slate to the entire membership at the annual meeting in May.
- ❖ Prepare and disperse the new Board member Orientation Handbook, annual report and name tag.
- ❖ Prepare appreciation certificates of service for outgoing members.
- ❖ Orient new Board members and include new members in the summer planning meeting for further orientation.
- ❖ Recruit staff from community agencies to serve on committees or special projects.

## ACTIVITIES COMPLETED:

- ❖ Developed 2017-18 slate for the annual May election of Board members and officers.
- ❖ **We would like to honor those board members who are leaving us. We truly appreciate their unique involvement and contributions to advance the purpose of NCCSA. Each one truly demonstrated their commitment to the NCCSA mission. Each one will be greatly missed.**

## Patricia Fralick

In January 2016 we were very lucky to have Pat come back on our board and help us out to fill a vacancy. Pat has been a NCCSA member for 13 years, serving as a board member from 2004-2008 and again from 2016 to 2017. She brought an incredible wealth of experience in the mental health area which is our number one goal to address on our Community Priorities Committee. Pat's input into program and policy has been greatly appreciated. We were also very thankful to have Lewis County better represented. We hope Pat will continue to participate on the Communities Priorities Committee to assist us with her unique perspective.

## **Tracy L. Robertson**

Tracy joined NCCSA in 2007. She joined the board in 2008 which adds up to serving our Council and sharing her talents for 10 very busy years. She was very creative and influential in both marketing our educational programs and increasing our audience. Tracy chaired the membership campaign with her unique recruitment spin that improved the both NCCSA image and enrollment. We need to also thank her for our nametags as well so members could identify and easily connect with board members. The former Critical Needs Committee lead by Mary Morgan, now the Community Priorities Committee is a central component of NCCSA to address and advocate for community problem solving. Tracy and Jane have been working very hard to rebuild this collaborative program. Tracy is the queen of certificate development as well that served our members with educational participation documentation and board member appreciation for their service. As Co President from 2011-2013, Tracy also meticulously elevated the Annual Report process. Holly can truly attest to her perfection in this matter. Although we thank her for her bringing her expert public relations and marketing talents to our board, Tracy will be especially remembered for her incredible compassion for advocating for human services, in particular the homeless. She altered her career direction to be able to work on making a difference in her community, and will continue to do so.

## **Holly White Armstrong**

Holly has been a NCCSA member since 1996 for 21 years, serving on the board since 2004 and as Co President with Tracy L. Robertson from 2011-2013 and with Anita Seefried-Brown from 2013-2015. As a JCC Human Services instructor, NCCSA offered the unique opportunity to network with local human service agencies and develop wonderful internships.

Holly was able to engage with community pioneers too bring about community changes. She worked with Mary Morgan with the Critical Needs Committee to ascertain local problems which helped NCCSA to focus on necessary workshops and steps for local advocacy. She assisted Linya Bell in the development of the handy and necessary Matrix sheet of agencies and services. They also worked endlessly on revamping the bylaws. Rande Richardson and the NNY Community Foundation assisted in forming a NCCSA scholarship which would help promote human services students to gain education and preferably stay within our county for their service. She was able to develop the informative Annual Reports with Anita and Tracy which documented our board's work. Every board member was able to shine in this report for their hard work and dedication to NCCSA. Holly was thrust into the social media phase with the dynamic assistance of Jennifer Hodge and Tracy which resulted in establishing a new logo, a website, Constant Contact and a Facebook page. As nominating chair she was able to work closely with Kim Smith and Kathy Connor and committee members to constantly seek new delegates and to develop the Orientation Handbook to help to train and mentor new members. Anita and Holly organized the 70th Anniversary celebration which required in-depth research and preparation. Holly was in awe at the legacy that the NCCSA has imparted on our local community...and still does. She leaves knowing that the board will continue to cooperate and collaborate to discover common community strengths and weaknesses that will be addressed by NCCSA innovative educational programming and agency advocacy.



❖ **Current Board members who will serve in executive positions for one year 2017-18**

**Joanna Loomis - Co President**  
**Sherry Wilson - Co President**  
**Vice President- VACANT**  
**Marie Ambrose - Secretary**  
**Tina Robbins - Treasurer**  
**Anne Garno - Past President**

❖ **We are very excited & truly welcome our three new Board members:**

***Sheila Kehoe – Jefferson County Office of the Aging***

***Amanda Root – Cornell Cooperative Extension***

***Larry Storie – Association for the Blind***

**PLANS FOR 2017–2018**

- ❖ Continue to improve process of presidential succession, encouraging the Vice President to utilize a year of mentoring in order to move smoothly into the Co President position.
- ❖ Encourage Board member consideration to enter into Executive Committee positions.
- ❖ Continue to strengthen diversity of Board membership.
- ❖ Work on retaining board members.
- ❖ Improve the orientation process for new members to help them become more accustomed to the operations of a volunteer working board. The orientation handbook, annual report, and past minutes are helpful and serve as a good start. More training and mentoring time would be beneficial.
- ❖ Download all Orientation Handbook forms to NCCSA Google doc for future use and to assist current board members to update their handbooks.

# Proposed Slate for the Board of Directors

May 2017 – May 2018

## Executive Committee Term Expiring 5/2018

<b>*Co Presidents:</b>	Joanna Loomis Sherry Wilson	Watertown Urban Mission Jefferson Rehabilitation Center
<b>*Vice President</b>	<b>**VACANT**</b>	
<b>*Secretary:</b>	Marie Ambrose	Community Action Planning Council
<b>*Treasurer:</b>	Tina Robbins	Jefferson County DSS
<b>*Past President:</b>	Anne Garno	North Country Prenatal/Perinatal Council

## Terms Expiring 5/2020

Ian Grant	Fort Drum Regional Health Planning Organization
Jennifer Huttemann-Kall	Resolution Center of Jefferson & Lewis Counties
Sheila Kehoe	Jefferson County Office for the Aging
Michelle Monnat	Children's Home of Jefferson County
Amanda Root	Cornell Cooperative Extension

## Terms Expiring 5/2019

Trisha Howell	Jefferson Community College HUS
Heather Lupia	FDRHPO
Liz Stevens	CREDO Community Center
Larry Storie	Association for the Blind

## Terms Expiring 5/2018

Lynn Brown	WPBS-DT
Kathy Connor	Northern Regional Center for Independent Living
Jane Gendron	American Red Cross
Sam Purington	Volunteer Transportation Center

*Terms are subject to change when the VP position is filled.*

# Program Committee Report

## MEMBERS:

Anne Garno, *Chair*

Kathy Connor

Pat Fralick

Heather Lupia

Liz Stevens

Joanna Loomis, *Ex-officio*

## DUTIES:

- ❖ Develop monthly luncheon program presentations (January-April; May Annual Meeting; June; August-Nov.) relevant to current issues and skills training for possible collaborations with area agencies.
  - ❖ Identify and contact appropriate speakers for identified topics.
  - ❖ Create program titles to interest the audience.
  - ❖ Collect bios and pictures of the speakers.
  - ❖ Create a flier and forward to Marketing Committee for dissemination.
  - ❖ Confirm arrangement of program and technological needs.
  - ❖ Notify the secretary to send a confirmation letter.
  - ❖ Introduce guest speakers to the membership and manage question/answer portions.
- ❖ Present guest speakers with a thank you letter and/or gift.
- ❖ Spearhead program development for workshops, roundtable meetings, and other events.

## ACTIVITIES COMPLETED:

- ❖ Conducted summer planning meeting to solicit input on ideas for monthly programs for the 2016-2017 program year.
- ❖ The group decided to increase the number of programs offered during the year to 10 (no December or July programs).
- ❖ Programs were held at the Hilton Garden Inn. Based on feedback from a survey, programs were moved to 8am with the presentations starting at 8:15.

## PLANS FOR 2017-2018:

- ❖ Send e-mail to Council list requesting ideas for programming.
- ❖ Analyze Facebook comments and “Likes” to gather feedback on programs.
- ❖ Solicit ideas for NCCSA luncheon topics to enhance planning, scheduling, and implementation of 10 new and innovative presentations.
- ❖ Request that Board members become actively involved in programs in their areas of expertise.
- ❖ Seek collaboration with other community organizations to offer requested educational opportunities.
- ❖ Analyze program attendance to ascertain effectiveness of programs and venue.
- ❖ Improve monthly attendance, including that of board members.
- ❖ Continue to develop relevant, timely, and desirable program topics with quality speakers.

## **Program Schedule for 2016 - 2017**

**8:00am Check In and breakfast; 8:15 to 9:15 a.m. Presentation  
Hilton Garden Inn**

August 2016	Dental Health
September 2016	Local Government Panel
October 2016	Intimate Partner Violence
November 2016	Human Resources – Changes to Exempt Employee Regulations
January 2017	Spotlight on Local Foundations
February 2017	Community Wellness – Increasing Walkability
March 2017	Lobbying vs. Advocacy for Non-profits
April 2017	Transportation
May 2017	Empire State Poverty Reduction Initiative and Annual Meeting

# Board of Directors

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## Board of Directors 2016-2017



**Co-President**  
Anne Garno  
NCPPC  
[Send Email](#)



**Co-President**  
Joanna Loomis  
Watertown Urban Mission  
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**Vice President**  
Sherry Wilson  
JRC  
[Send Email](#)



**Secretary**  
Marie Ambrose  
CAPC  
[Send Email](#)



**Treasurer**  
Tina Robbins  
Jefferson County DSS  
[Send Email](#)



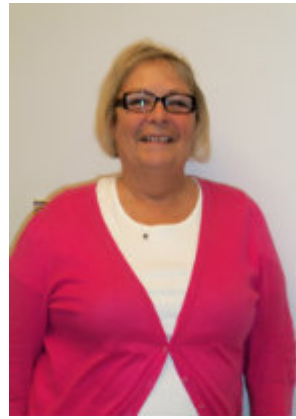
**Past Co-President**  
Holly Armstrong  
Retired JCC HUS Dept  
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Lynn Brown  
WPBS  
[Send Email](#)



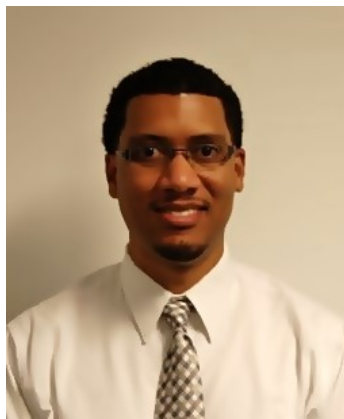
Kathy L. Connor  
NRCIL  
[Send Email](#)



Jane Gendron  
American Red Cross  
[Send Email](#)



Sam Purington  
Volunteer Transportation  
Center  
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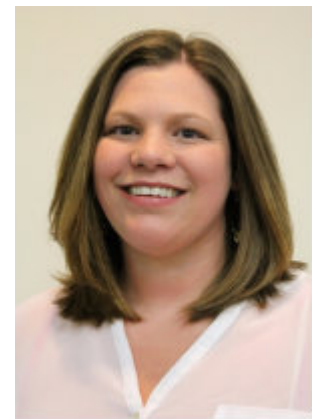
Ian Grant  
FDRHPO  
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Jennifer Huttemann-Kall  
Resolution Center  
[Send Email](#)



Patricia Fralick  
Lewis Cty Comm Serv  
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Michelle Monnat  
Children's Home of NNY  
[Send Email](#)



Tracy Robertson  
Neighbors of Watertown  
[Send Email](#)



Heather Lupia  
No. Co. Family Health Ctr  
[Send Email](#)



Trisha Howell  
JCC HUS Department  
[Send Email](#)



Elizabeth Stevens  
Credo Community Center  
[Send Email](#)

**YOU ARE HERE: HOME**







